

Route Guide & Hazard Awareness

ALDGATE - LONDON BRIDGE - ELEPHANT & CASTLE PECKHAM - EAST DULWICH - NEW CROSS GATE





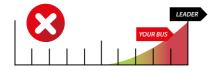
THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVER | CHECK DUTY CARD

Changeovers will take place at the stand on Jerningham Road and also in Peckham Rye (Nigel Road) at BUS STOP EA towards New Cross and Peckham Rye (Nigel Road) at BUS STOP WM towards Aldgate. Always communicate in advance with iBus if you are late for any reason.







Route 343 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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ALDGATE BUS STATION

Exiting the bus station and route via St Botolph St.

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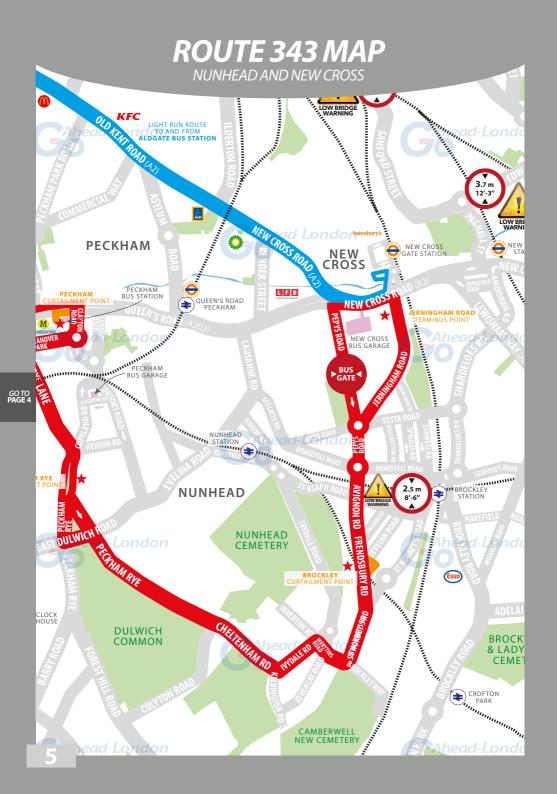
PEPYS ROAD BUS GATE

CARE AND CAUTION WHEN USING THE BUS GATE

Southbound on Pepys Road in New Cross

ROUTE 343 MAP ALDGATE AND BURGESS PARK HOSPITA HERON TOWER ALDGATE HSBC (X) ALDGATE EAST THE BANK OF ENGLAND ST PAUL STATION 30 ST MARY AXE (THE GHERKIN) WHITECHA ALDGATE CITY THAMESLINK MONUMENT STATION GOODMAN'S FENCHURCH MANSION (STREET TOWER HAND SKY GARDENS CANNON STREET TOWER (HILL TOWER W IGH THE BOROUGH MARK STREET UNION STREET UNION STREET BOROUGH LONDON THE SHARD GOTO PAGE 4 ONDON **TOWER** BRIDGE BRIDGE LIGHT RUN ROUTE TO AND FROM ALDGATE BUS STATION BERMON **ELEPHANT** & CASTLE ON ELEPHANT KENT ROAD BRICKLAYERS ICATION RODNE WALWORTH L F B NGTON LOW BRIDGES

GOTO PAGE 4



RUNNING LIGHT

RUNNING OUT OF SERVICE

LIGHT

TO ALDGATE BUS STATION

- From New Cross garage, exit and then turn left onto New Cross Road A2
- Keep right and at traffic light, follow road right onto New Cross Road A2
- Continue ahead onto Old Kent Road A2
- Continue ahead onto Old Kent Road (past McDonald's on the left) A2
- At Bricklayers Arms one-way system, take 3rd exit onto Tower Bridge Road
- Continue ahead on Tower Bridge Road A100
- At traffic light, continue ahead on Tower Bridge Road over Tower Bridge A100
- At traffic light, turn left onto Tower Hill and keep on right lane **A100**
- At traffic light, continue ahead onto Minories (one-way system) A1211
- Keep on the left and take 1st exit onto Minories (after railway bridge)
- Turn right onto Aldgate Bus Station to stand

FROM ALDGATE BUS STATION

- At stand, exit bus station and turn right onto Aldgate High Street A1211
- At traffic light, turn left onto Middlesex Street A1211
- Follow the road left onto St Botolph Street A1211
- Follow the road right onto Dukes Place and onto Bevis Marks A1211
- Turn right onto Camomile Street onto Outwich St onto Houndsditch A1211
- Follow the road left onto St Botolph St and onto Middlesex Street A1211
- At traffic light, turn right onto Aldgate High Street A1211
- At traffic light, turn left onto Minories (past Aldgate Bus Station)
- Follow the road left onto Goodman's Yard (one-way system) A1211
- Keep right and turn right onto Mansell Street (one-way system) A1210
- At traffic light, continue ahead on Tower Bridge Approach A100
- Continue ahead on Tower Bridge Road over Tower Bridge **A100**
- Continue ahead onto Tower Bridge Road A100
- At Bricklayers Arms one-way system, take 1st exit onto Old Kent Road A2
- Continue ahead onto Old Kent Road (past Tesco's on the left) A2
- Continue ahead onto Old Kent Road A2
- Continue ahead onto New Cross Road A2
- At traffic light, turn left into New Cross Sainsbury's loop and exit
- At traffic light, turn right onto New Cross Road A2
- Turn left onto Pepys Road to New Cross garage

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER DIVERT OFF LINE-OF-ROUTE UNLESS ADVISED BY IBUS

TO ALDGATE BUS STATION

- At stand, continue ahead on Jerningham Road
- At junction, turn left onto New Cross Road A2
- After bus garage, turn left onto Pepys Road
- At roundabout, take 3rd exit onto Pepys Road
- At roundabout, take 2nd exit onto Avignon Road
- Continue ahead onto Frendsbury Road
- At junction, turn right onto St Norberts Road
- At junction, turn right onto Brockley Way
- At junction, turn left onto lvydale Road
- Follow the road right on Cheltenham Road
- Continue ahead onto Peckham Rye
- At traffic light, turn left onto East Dulwich Road A2214
- At traffic light, turn right onto Peckham Rye
- At traffic light, follow road left onto Rye Lane (buses only)
- At traffic light, continue ahead onto Rye Lane (next to KFC)
- At traffic light, turn left onto Peckham Road A202
- Turn right onto Southampton Way (after old petrol station) B217
- At 2nd traffic light, turn right onto Cottage Green
- Follow the road left onto Wells Way
- At junction, turn right onto Albany Road **B214**
- At traffic light, turn left onto Thurlow Street
- Continue ahead onto Flint Street
- Follow the road left onto Rodney Rd and follow the road left onto Heygate St
- At traffic light, turn right onto Walworth Road **A215**
- At junction, turn right onto Newington Butts A3
- At Elephant & Castle, take 3rd exit onto Newington Causeway A3
- Continue ahead onto Borough High Street A3
- At traffic light, turn right onto Duke Street Hill A200
- Continue ahead onto Tooley Street A200
- At traffic light, turn left onto Tower Bridge Road **A100**
- At traffic light, continue ahead on Tower Bridge Road over Tower Bridge A100
- At traffic light, turn left onto Tower Hill and keep on right lane A100
- At traffic light, continue ahead onto Minories (one-way system) A1211
- Keep on the left and take 1st exit onto Minories (after railway bridge)
- Turn right onto Aldgate Bus Station to stand

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO NEW CROSS GATE

- At stand, exit bus station and turn right onto Aldgate High Street A1211
- At traffic light, turn left onto Middlesex Street A1211
- Follow the road left onto St Botolph Street A1211
- Follow the road right onto Dukes Place and onto Bevis Marks A1211
- Turn right onto Camomile Street onto Outwich St onto Houndsditch A1211
- Follow the road left onto St Botolph St and onto Middlesex Street A1211
- At traffic light, turn right onto Aldgate High Street (serve first stop R) A1211
- At traffic light, turn left onto Minories (past Aldgate Bus Station)
- Follow the road left onto Goodman's Yard (one-way system) A1211
- Keep right and turn right onto Mansell Street (one-way system) A1210
- At traffic light, continue ahead on Tower Bridge Approach A100
- Continue ahead on Tower Bridge Road over Tower Bridge **A100**
- At traffic light, turn right onto Tooley Street A200
- At junction, turn left onto Borough High Street A3
- Continue ahead onto Newington Causeway (past Borough station) A3
- At Elephant & Castle, follow road right onto Elephant & Castle A3
- Continue onto Newington Butts A3
- At traffic light, turn left onto Walworth Road A215
- At traffic light, turn left onto Heygate St and follow the road onto Rodney Rd
- Continue ahead onto Flint Street and continue ahead onto Thurlow Street
- At junction, turn right onto Albany Road **B214**
- At traffic light, turn left onto Wells Way and continue ahead
- At traffic light, turn left onto Southampton Way
- At junction, turn left onto Peckham Road A202
- After Peckham bus station, turn right onto Clayton Road A2215
- At roundabout, take 2nd exit onto Hanover Park
- At traffic light, turn left onto Rye Lane and onto Peckham Rye (east arm)
- Turn left onto Peckham Rye to traffic light and continue ahead
- Continue ahead onto Cheltenham Rd and follow the road left on Ivydale Rd
- Turn right onto Merttins Road (next to St Antony & St Silas Church)
- Continue ahead onto Brockley Way and turn left onto St Norberts Road
- Turn left onto Frendsbury Road (2nd road after Co-op on left)
- Continue ahead onto Avignon Road
- 🔖 At roundabout, take 2nd exit onto Pepys Road
- At roundabout, take 2nd exit onto Jerningham Road
- Continue ahead on Jerningham Road to stand

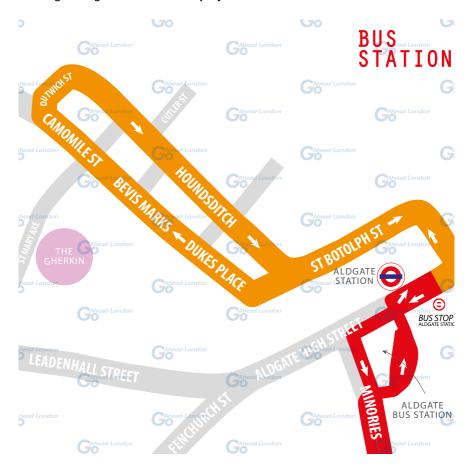
ALDGATE TERMINUS POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From New Cross. Proceed from Aldgate Bus Station direct to stand. Set down on stand. Speak to your mentor regarding set down stop.

Towards New Cross. Depart via Aldgate Bus Station, Aldgate High Street, St Botolph Street, Duke's Place, Bevis Marks, Camomile Street, Outwich Street, Houndsditch and St Botolph Street to Aldgate High Street. Pick up on Aldgate High Street at *BUS STOP R*.

Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street. **Blind display:** *ALDGATE*.



TOWER GATEWAY

TURNING POINT

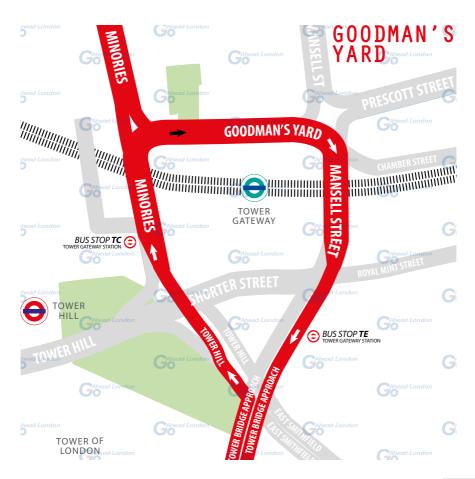
TURNING POINT ONLY. BUSES MUST NOT STAND.

From New Cross. Proceed from Minories via Goodman's Yard. Set down on Minories at BUS STOP TC.

Towards New Cross. Depart to Mansell Street. Pick up on Mansell Street at BUS STOP TE.

Turning point only - buses must not stand.

Blind display: TOWER GATEWAY.



QUEEN ELIZABETH STREET

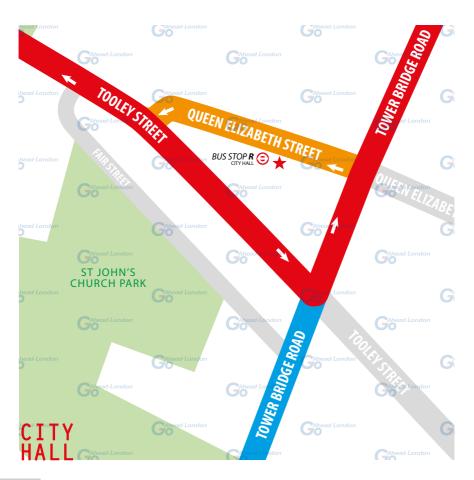
CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From New Cross. Proceed from Tooley Street via Tower Bridge Road and Queen Elizabeth Street to stand. Set down on Queen Elizabeth Street at **BUS STOP R**.

Towards New Cross. Depart via Queen Elizabeth Street to Tooley Street. Pick up on Queen Elizabeth Street at BUS STOP R.

Public stand for two buses on the south side of Queen Elizabeth Street. **Blind display:** *CITY HALL*.



LONDON BRIDGE TURNING POINT

POINT ONLY. BUSES MUST NOT STAND.

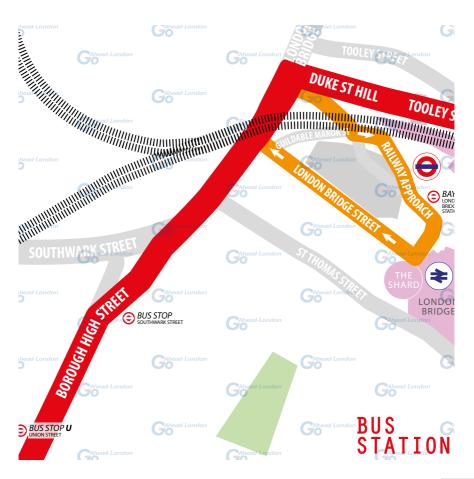
TURNING

From New Cross. Proceed from Borough High Street via Station Approach, Railway Approach, Bay A, London Bridge Bus Station and London Bridge Street. Set down on Borough High Street at BUS STOP U.

Towards New Cross. Depart to Borough High Street. Pick up on Borough High Street at BUS STOP SOUTHWARK STREET.

Turning point only - buses must not stand.

Blind display: LONDON BRIDGE.



ELEPHANT & CASTLETURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From New Cross. Proceed from Walworth Road. Set down on Walworth Road at BUS STOP N.

Towards New Cross. Depart to Walworth Road. Pick up on Walworth Road at BUS STOP R.

Turning point only - buses must not stand. Blind display: **ELEPHANT & CASTLE**.



PECKHAMCURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Aldgate. Proceed from Peckham High St via Peckham Bus Stn and Peckham High St. Set down on Peckham High Street at **BUS STOP B**.

Towards Aldgate. Depart to and pick up on Peckham Road at BUS STOP S.

From New Cross. Proceed from Rye Lane via Hanover Park, Clayton Road, Peckham High Street, Peckham Bus Station and Peckham High Street. Set down in Rye Lane at **BUS STOP U**.

Towards New Cross. Depart to Clayton Road. Pick up in Clayton Road at *BUS STOP K*. **Blind display:** *PECKHAM*.



PECKHAM RYE CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

From Aldgate. Proceed from Rye Lane via Peckham Rye to stand. Set down on Rye Lane at *BUS STOP EA*.

Towards Aldgate. Depart via Peckham Rye, Peckham Rye (east side) and East Dulwich Road to Peckham Rye.

Pick up on Peckham Rye at BUS STOP WL.

Public offside stand on west side of Peckham Rye East.

Blind display: PECKHAM RYE.



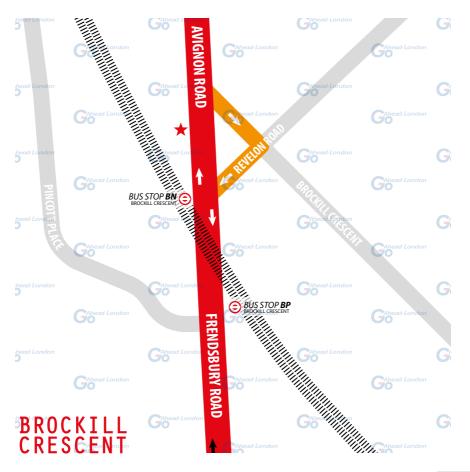
BROCKLEY CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Aldgate. Proceed from Frendsbury Road via Revelon Road, Brockill Crescent and Avignon Road to stand. Set down on Frendsbury Road at *BUS STOP BN*.

Towards Aldgate. Depart to Frendsbury Road. Pick up on Frendsbury Road at *BUS STOP BP*.

Public stand for two buses on west side of Frendsbury Road. **Blind display:** *PECKHAM RYE*.



NEW CROSS GATE

TERMINUS POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Aldgate. Proceed from Jerningham Road direct to stand. Set down on St Jerningham Road at *BUS STOP N*.

Towards Aldgate. Depart to Jerningham Road. Pick up on St Mark's Road at *BUS STOP N*.

Public stand for three buses on west side of Jerningham Road. No more than 2 buses on Route 343 should be scheduled to stand at any one time. Always switch the engine off whilst at the stand on Jerningham Road.

Blind display: NEW CROSS GATE.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VOLUME OF PEDESTRIANS | JERNINGHAM ROAD

Extreme care and caution when departing from the stand and joining New Cross Road. Check nearside parked vehicles as well as oncoming traffic from the right-hand side. Look out for cyclists and pedestrians.

LOW TREES | JERNINGHAM ROAD BUS STAND

Tree branches may have grown. Caution when accessing the bus stand at an angle. Do not mount the kerb when parking.

PEDESTRIANS CROSSING | NEW CROSS GARAGE

Pedestrians crossing where there is no designated crossing. Beware of pedestrians and drive with care and caution. Allow buses to leave/enter the garage.

PEDESTRIANS CROSSING | NEW CROSS ROAD / PEPYS RD

Pedestrians crossing unaware buses may be turning. Extreme care and caution when turning into Pepys Road.

WIDTH RESTRICTION | PEPYS ROAD

Overhanging trees at seasonal times. Take care and caution; be aware of pedestrians and cyclists. 20 speed mph limit. Tree branches may have grown and need trimming, caution when serving bus stops at an angle.

ROUNDABOUT | PEPYS ROAD / JERNINGHAM ROAD

Pepys Road junction with Jerningham Road roundabout. Pedestrians, students crossing during peak times, at school operations times, drive with care and caution. Tight turning around the roundabout.

SCHOOL CHILDREN | PEPYS ROAD

Haberdashers School. High volume of students during school days. Look out for school children crossing where there is no designated crossing.

ROAD LAYOUT / NO PRIORITY | AVIGNON ROAD

Awareness and planning and read road ahead be ready to stop. Beware of other buses coming in the opposite direction.

SINGLE LANE TRAFFIC / NO PRIORITY | IVYDALE ROAD

Care and caution and beware of traffic approaching from the station.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VARIOUS HAZARDS | IVYDALE RD JUNC CHELTENHAN

Blind corner, parked cars, cyclists, road calming measures. There is only room for one vehicle to pass. If there is no space to pass due to other vehicles blocking the road, please stop and do a Code Blue, do not reverse. Keep low speed and be ready to stop for pedestrians using the bend. Beware of cyclists.

NARROW LANE | ST NORBERTS ROAD

Raised speed humps. Care and caution, slow down.

PEDESTRIANS CROSSING | RYE LANE

Pedestrians crossing where there is no designated crossing. Beware of cyclists and e-scooters. Beware of pedestrians and drive with care and caution.

VARIOUS HAZARDS | AYLESHAM CENTRE

Low raised kerb side; same level as the road. Beware of pedestrians, drive with care and caution when serving bus stops. Stay in lane and look out for cyclists.

TIGHT TURN | SOUTHAMPTON WAY

Zebra crossing, cyclists, e-scooters. Keep speed low and be ready to stop for pedestrians using the zebra crossing. Beware of cyclists.

SPEED HUMPS | COTTAGE GREEN

Tight turn from Southampton Way onto Cottage Green. Use low speed and check position when turning left or right.

HIGH SPEED HUMPS | WELLS WAY

Use low speed risk of tyre and suspension damage.

SPEED HUMPS | ALBANY ROAD

Use low speed risk of tyre and suspension damage.

PEDESTRIANS CROSSING OLD KENT ROAD FLYOVER

Pedestrians crossing where there is no designated crossing. Care and caution and beware of pedestrians and cyclists.

TREES | NEW KENT RD JUNC RODNEY PLACE

Trees very close to the road. Care and caution especially during peak hours.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VARIOUS HAZARDS | NEW KENT ROAD

New road layout at traffic lights. Turning right onto London Road from New Kent Road. Also, from London Road to New Kent Road. Beware of cyclists and lost motorists filtering through. Extreme care and caution must be exercised.

SINGLE LANE TRAFFIC | NEWINGTON CAUSEWAY

Turning left onto Newington Causeway. Single lane traffic. Pedestrian crossing, cyclists, tourists, motorists. Be aware of traffic changing lanes at last minute. Look out for Pedestrians crossing and for cyclists.

SPEED RESTRICTION | BOROUGH HIGH STREET

Road layout speed restrictions. Take extreme care and caution in this area and beware of speed restrictions and cyclists.

PEDESTRIANS AND CYCLISTS | LONDON BRIDGE STATION

Cyclists, tourists, traffic, high commuter area. Extreme care and caution with high volume of tourists and pedestrians. Look out for cyclists.

ONCOMING TRAFFIC | TOWER BRIDGE

Turning right onto Tooley St. Beware of oncoming traffic, cyclists and pedestrians.

VARIOUS HAZARDS | TOWER BRIDGE ROAD

Sharp left turn onto Tower Bridge Road from Tooley Street. Pedestrians crossing and box junction. Care and caution when turning left, be mindful of pedestrians crossing. Keep box junction clear. Speed restriction and lane discipline, tourists, pedestrians and cyclists. Do not exceed 20 mph speed limit. Live video enforcement. Look out for large crowds, pedestrians and cyclists.

VARIOUS HAZARDS | MINORIES

Cyclists, motorists, box junction. Extreme care and caution to be taken with the cycle crossing the junction. Road layout, speed restriction. Keep to the left to follow the road straight ahead observing the 20 mph speed limit.

VARIOUS HAZARDS | ALDGATE BUS STAND

Turning right into the bus stand from Minories. All round awareness for vehicular, pedestrians and cyclists in the bus movement area. Beware of bus drivers moving in and out of buses.

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTE 343 | CURTAILMENT ABBREVIATIONS

AS Aldgate, Bus Station TG Tower Gateway
CH Queen Elizabeth Street LBG London Bridge

EC Elephant & Castle **PBS** Peckham, Bus Station

PR Peckham Rye **BFR** Brockley

NXJ NX, Jerningham Road

FACILITIES | THROUGHOUT THE ROUTE

- **Aldgate Bus Station.** Do not take passengers onto the forecourt. If you urgently need to use the following interim facility, please inform iBus first.
- **New Cross Bus Garage.** Do not take passengers onto the forecourt.
- **Peckham Bus Station.** Do not take passengers onto the forecourt.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advice



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault

ALDGATE BUS STATION

EXIT ROUTE

SWITCH THE **ENGINE OFF** WHILST AT THE STAND

Do not attempt to turn left when exiting the bus station onto Aldgate High Street. All vehicles **must** turn right out of the bus station as shown below.

